

## **ENTRY GATE INFORMATION/REGENCY AT PROVIDENCE**

**GATES OPEN AT 5:30 A.M.**

**GATES CLOSE AT 10 P.M.**

### **HOW TO ENTER THE COMMUNITY WHEN THE GATES ARE CLOSED**

#### **RESIDENTS**

**Entering :** The resident's gates (on the right) open automatically when you click the transponder. The transponder opens Resident's gates at all the community's entrances.

The gates have safety features to avoid closing on vehicles. However, **residents should not attempt to tail-gate**. If tail-gating results in damage to the vehicle or the gates, the resident will be responsible for all repair costs.

#### **TRANSPONDER**

Each household receives two transponders which function like your garage door opener. The transponders contain a battery. When a malfunction is suspected, replace the battery using a 12-volt Duracell-type MN21 battery, Energizer A-23 or equivalent.



#### **GUESTS ENTERING**

Each household selects a unique 4-digit access code that allows your guests to open the visitor's gate by entering the code on the callbox keypad. To use the access code, **first press the # key**, followed by the 4-digit code. Your access code works for all the community's entrances.

*Although access codes can be changed upon request, you should be cautious in giving out your access code.*

### **PHONE ACCESS**

Most guests and vendors will need to call you to have the visitor's gate opened. There are instructions on the callbox and three buttons: A, Z, and CALL.

1. Guests press A or Z to bring up the Directory of Names
2. Then press A to scroll up or Z to scroll down.
3. When the desired name appears, press the CALL button
4. When you answer the call, you can speak with the visitor
5. Press 9 on your phone to open the gates
6. Your phone will receive a confirmation tone indicating that the gate is opening
7. To deny access, press the # key or hang up

### **EXITING**

The Exit gates open automatically when a vehicle approaches the gate. Please drive slowly when approaching the gate and be patient until the gate fully opens.

## **Please drive slowly and use caution**

**If you experience any problem with the gates, please call the Community Manager at 610-933-2584 or one of the persons on the Facilities Gate sub-committee.**

**For all other matters related to the gates (purchasing replacement transponders, or changing your Access Code, etc.) contact the Community Manager at 610-933-2584.**

Updated January 2025

Facilities Committee