

TRASH SERVICE REGENCY AT PROVIDENCE

- American Environmental manages trash services and Diamond Disposal is the hauler.
- Monday is our pick-up day except if Monday is a holiday which will delay service one day.
- Holidays affecting office hours are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. For 2025, service on Memorial and Labor Day weeks will be on Tuesday (one-day delay).
- Please remember trash and recyclables are to be placed curbside on Sunday, late day, for Monday pickup.
- Any and all issues or service requests should be emailed to customerservice@aecearth.com. Include our community's name and your address and state your request/concern.
- Our service includes one free standard (small) bulk item removal per month. Non standard bulk items are chargeable. **See next page for details.**
- All bulk pickups **MUST** be scheduled in advance. To schedule bulk trash removal, contact American Environmental at: customerservice@aecearth.com or call their office at 610-574-9612.
- Any questions, please reach out to American Environmental at: customerservice@aecearth.com or call their office at 610/574-9612.

Helpful Trash/Recycle & bulk collection tips

American Environmental Customer Service Team – customerservice@aecearth.com

Office telephone number- [610-574-9612](tel:610-574-9612)

Trash & Recycle

Please...

- *Place your waste at the end of your driveway the night before your service day.
- *Trash & recycle equipment should be placed with 3 feet clearance from mailboxes, poles, lamp posts, vehicles etc..
- *Do not put anything you do not wish to be picked up near your waste containers. (Example: bikes or lawn chairs).
- *Service issues should be reported within 24 hours of your service day.
- *Use trash bags to keep your trash contained and to avoid blowing away while crews are servicing you.
- *All acceptable recyclables go loose and properly rinsed out, in your container.
- *Do not use plastic bags to gather recyclables. Plastic bags are not recyclable and can be taken to your local super market for recycling.

Bulk Collection

Please...

*All bulk requests must be scheduled in advance, through our bulk team via email or telephone.

customerservice@aecearth.com [610-574-9612](tel:610-574-9612)

- *One small bulk item, per unit per month may be included for free. Items are typically 24" or less such as: end table, stand up lamp, one kitchen chair, ottoman.
- *NON standard bulk is chargeable. Non standard items include: mattresses, gas grills, all reclining furniture, appliances, items with plugs, items typically over 24"/24 lbs.
- * Our bulk team will review all charges with you and an email invoice will be sent directly to you once you schedule your bulk removal.
- *Bulk items may be collected with a separate truck, other than your normal trash truck. Please leave your items out.
- *The bulk day may run on your collection day, or another day scheduled by our bulk team. Our bulk team will give you the pick up day.
- *Additional items or waste that is put out for collection beyond what is scheduled, will incur additional fees.



Holiday Schedule 2025

****New Year's Day, **Memorial Day, **Independence Day,
Labor Day, **Thanksgiving Day, **Christmas Day

(Have your trash and recycling out on your regular day and understand there may be a day delay)

Bulk Pick Ups & any service questions/issues

Please email customerservice@aecearth.com

OR call 610/574-9612

**ALL BULK MUST BE SCHEDULED WITH OUR OFFICE IN
ADVANCE**

Bulk Pick up - may incur a fee

****All mattresses/box springs must be wrapped - fee applies**

Large white goods - fee applies

(to include washer, dryer, dishwasher)

Items containing Freon/CFC's - fee applies

ONLY place these items in the recycling container



Flattened Cardboard



Paper



Metal Cans



Plastic Bottles & Jugs



Glass

How to prepare your recyclables



Empty. Clean. Dry.™
Keep all recyclables free of food and liquid



Don't bag it
Never put recyclables in containers or bags



NEVER place these items in the recycling container

Plastic Bags & Wrappers
Soiled Paper
Styrofoam

Clothing & Shoes
Greasy Pizza Boxes

Tools
Food
Toys

Electronics & Batteries
Construction Waste

Medical Waste
Yard Waste
Diapers
Scrap Metal